

REPORT TO: SMARTER STRATEGIC GROUP 12TH MARCH 2009

SUBJECT: SINGLE OUTCOME AGREEMENT 2008/09 - QUARTER THREE UPDATES

BY: CORPORATE POLICY UNIT MANAGER

1. REASON FOR REPORT

- 1.1 The reason for the report is to: -
- a) Provide the Group with an update of performance against the Single Outcome Agreement Performance Indicators relating to the Smarter theme, and
 - b) Advise the Group on the progress made against the Single Outcome Agreement Required Actions relating to the Smarter theme.

2. RECOMMENDATION

- 2.1 **The Group is requested to scrutinise and note the update of performance regarding the Performance Indicators relating to the Smarter theme, as laid down in the Single Outcome Agreement 2008/09.**
- 2.2 **The Group is requested to scrutinise and note progress made against the required actions relating to the Smarter theme, as laid down in the Single Outcome Agreement 2008/09.**
- 2.3 **The partners are asked to ensure that the information reported against the actions will show how its contributes to the delivery against the outcomes and give support to the collection of the end of year information to enable the Council to submit its end of year report in April.**

3. BACKGROUND

- 3.1 At the meeting of the Community Planning Board on 29th May 2008, it was agreed that National Outcomes 3, 4, 5 and 8 from the Single Outcome Agreement 2008/09 related to the Smarter theme and that performance against performance indicators and required actions included within these national outcomes would therefore be reviewed by the Smarter Strategic Group.

4 EXECUTIVE SUMMARY OF PERFORMANCE

- 4.1 Full details on updates for required actions are detailed. (Appendix 1)

Outcome 3

Progress being made against most actions with the exception of:

- Pilot volunteer recognition programme with Moray Council – At the moment no partner has taken responsibility for this action and therefore it is not being reported against.

Outcome 4

Progress being made against all actions

Outcome 5

Progress being made against all actions

Outcome 8

Progress being made against all actions

- 4.2 Reminders have been sent to all Single Outcome Agreement (SOA) contacts to remind them of their reporting requirements for 2008-9. It states that the SOA Guidance for Community Planning Partnerships advised that an interim report on the first phase SOA would be provided by local government in April and that this would be drawn from the summaries of local progress and achievements to be provided within the Local Context sections of the SOA template.
- 4.3 Further an important element of the SOA approach is the annual reporting process, with the first reports on progress made in 2008-9 becoming available in September 2009. The SOA guidance published in October 2009 explained that the reporting process will have a dual purpose: first, an outward focus reporting to communities and the public on the delivery of outcomes in the local area; and second to report to the Scottish Government the Council or Partnership's contribution towards delivery of outcomes which support the National Performance Framework.
- 4.4 It is anticipated that most of the information to inform these two reports will be taken from the information gathered for reporting to the theme groups. However the actions in the appendix give a general indication of progress and some are more informative than others. Given this, it may be that further approaches to lead officers for each action will be required to define the actual work undertaken and how it has contributed to the delivery of the outcome. Further there will be a need to gather information quickly for the end of year update required for the April report.
- 4.5 Performance Indicator (see Appendix 2)

National Outcome	Number of PIs	Performance Improved	No change in Performance	Performance Worsened	Not Known
3	8	6		1	1
4	42	16	8	3	15
5	15	3			12
8	8	6		1	1
TOTALS	73	31	8	5	29

4.6 When considering the quarter 3 results at the Safer and Stronger Strategic Group, it was suggested that a traffic light system be used to show if the indicator was improved and worsened over the period. The Research & Information Officers have suggested including red or green arrows which is hoped to give a clearer indication of performance.

4.7 The information should be interpreted as: - The direction of the arrows (up or down) show the direction of travel for each indicator. But to show whether this is an improvement or not the arrows have been colour coded with red arrows showing a worsening performance against the indicator and the green arrow showing an improvement.

5 SUMMARY OF IMPLICATIONS

(a) Community Plan / Theme Plans / Partner Plans

This report supports the Community Planning Strategic Theme of Smarter

(b) Policy and Legal

There are no policy or legal implications

(c) Resources (Financial, Staffing and Risks)

There are no resource implications

(d) Consultations

The lead officers for each of the relevant national outcomes were consulted: Outcomes 3 and 4 – Richard Donald; Outcomes 5 and 8 – John Carney.

6 CONCLUSION

6.1 The Group is requested to scrutinise and note the update of performance regarding the Performance Indicators relating to the Smarter theme.

6.2 The Group is requested to scrutinise and note progress made against the required actions relating to the Smarter theme.

6.3 The partners are asked to ensure that the information reported against the actions will show how its contributes to the delivery

against the outcomes and give support to the collection of the end of year information to enable the Council to submit its end of year report in April.

Author of Report: Neil Stables, Research & Information Officer

Background Papers: Held by the author.

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